

TRAVEL GUIDE

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Introducing Ferrara

Telephone country code: +39

Emergency number: 112

Time and date format: 24-hour clock (0:00 – 23:59), dd/mm/yy (or yyyy)

Timezone during the sprint: CET / UTC+1

Language

Generally the level of spoken English in Italy is low, but you should not have any problem in hotels, train stations, airports and generally, if you ask younger people.

Here are some basic phrases you can use:

English	**Italian**
Thank you	Grazie
You're welcome	Prego
Can you repeat?	Può ripetere?
Can you speak slowly?	Può parlare lentamente?
Please	Per favore
Yes	Sì
No	No
How are you?	Come va?
Excuse me	Mi scusi
How much does that cost?	(sg./pl.) Quanto costa/costano?
I'll pay by card / cash	Pago con carta / contanti
I'm sorry	Mi dispiace
Can I get on the Internet?	Posso collegarmi a Internet?
I don't understand	Non capisco

I don’t speak Italian	Non parlo italiano
Can you help me?	Mi può aiutare?
Where is the bathroom?	Dov’è il bagno?
Do you speak English?	Parla inglese?

Numbers

1	Uno
2	Due
3	Tre
4	Quattro
5	Cinque
6	Sei
7	Sette
8	Otto
9	Nove
10	Dieci
100	Cento
1000	Mille

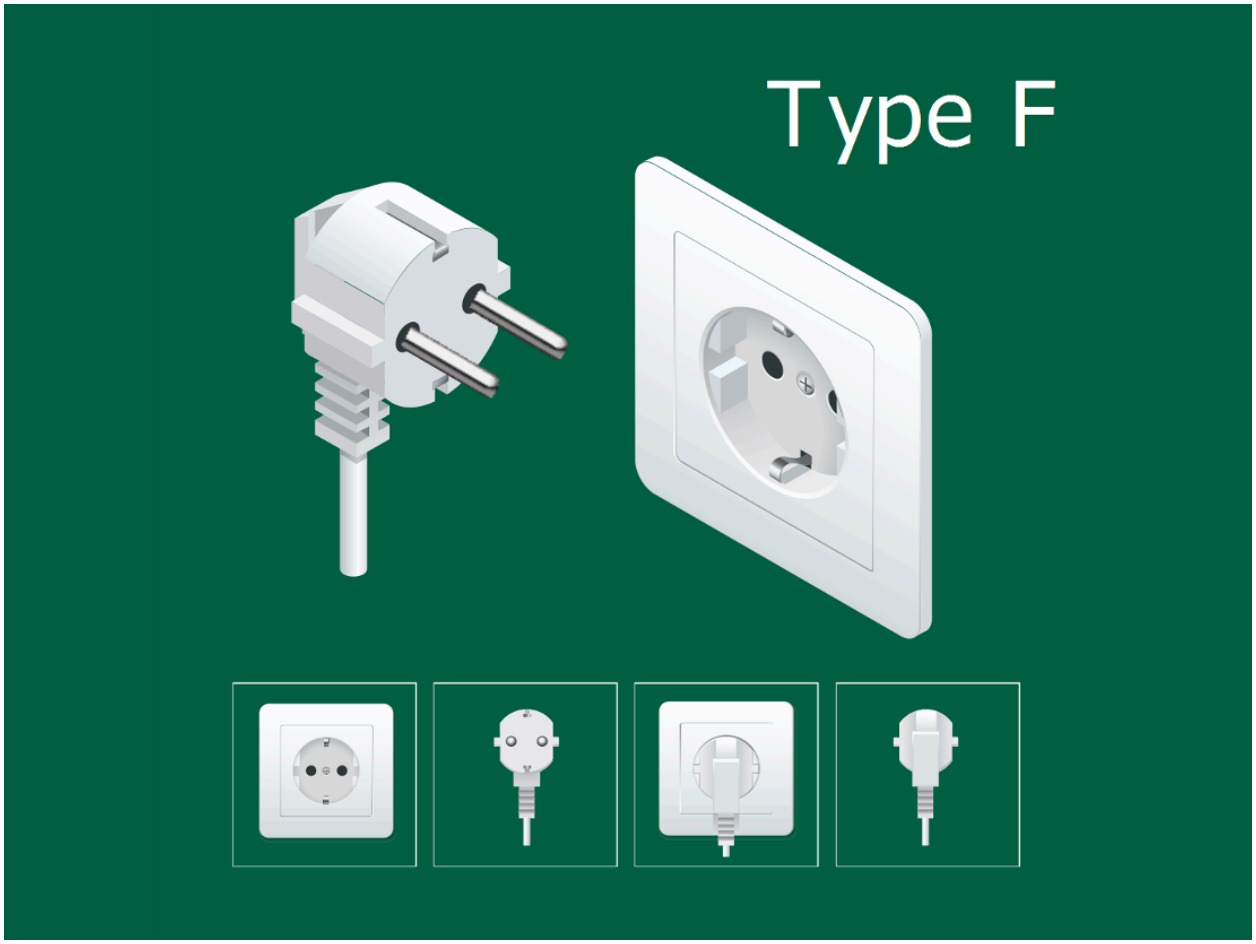
Weather

At the beginning of December weather in Ferrara is usually in the range between 0°C and 10°C, more commonly cloudy if compared to the summer, fog in the morning is to be expected. It might rain, so prepare your umbrellas, just in case.

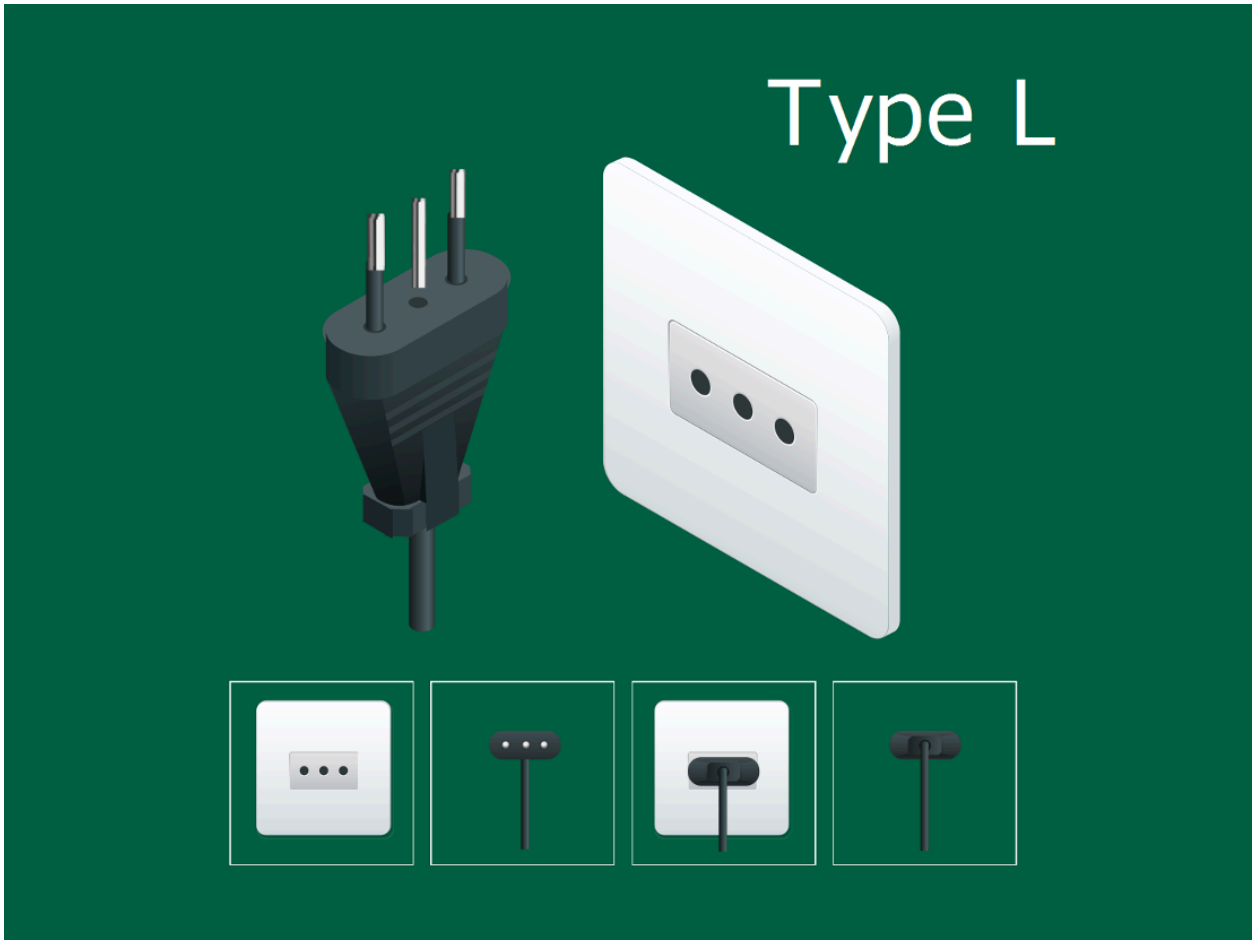
Electricity

In Italy all plugs provide 220V 50Hz AC power, which should be good for most european equipment, but probably also for other countries, as most devices today have power adapters that can be used with a wide range of voltage power.

In most places you'll find two different types of sockets:



Type F: standard euro socket, also known as Schuko, will also fit type C (phone chargers) and type E (French) plugs. Even if in use, it is not very common and it is not guaranteed that you'll have one of these in the room.



Type L: also called Italian socket, it is the most common you'll find in hotel rooms. It will also fit Type C plugs (most common for phone chargers), but if you have a Type F plug (most common in laptops), you will need an adapter. There is also a 16A version of this, which has thicker and more spaced prongs, and is practically useless as there are currently no devices that use that plug. It is not very common any more, but don't be surprised if you find one and your phone charger doesn't fit.

Getting around Ferrara

Ferrara is quite small and it actually allows you to easily walk around the whole city center. Crossing it entirely takes about 20-25 minutes, and you will most likely never need to do that.

Nevertheless, your two other main options are bike and bus.

Bikes and electric scooters

These are quite useful to go around the city center quickly if needed. They are available with Dott.

Bus

The public Bus system is usually efficient, though in peak traffic hours the trip might be delayed.

The bus company website has a Google Transit based service that can be used. It is only available in Italian, but shouldn't be difficult to understand: https://www.tper.it/map. Its default city is Bologna, because the Bus company is the same (TPER), but you can look up Ferrara addresses.

To use the bus there are mainly two options:

1. Hourly ticket: these tickets can be used to travel on different buses for 75 minutes. It costs 1,90€ and you can pay contactless upon entering the bus. If you get multiple buses during the day, the system will do the math and get you the best price. This means for example that if you hop on multiple buses in a 75 minutes range and tap your card, you won't pay multiple tickets.
2. Daily ticket: this is valid for 24 hours from the moment you stamp it on the first bus you get on and can be bought in the same shops for 5 €. It needs to be validated upon entering on every bus during the 24 hours period.

Uber

Unfortunately Uber or any similar services are not active in Ferrara. If you open the Uber app it will state the opposite because it's officially doable but the service is so scarce that I don't recommend trying.

Car

If you plan to move around the city by car here is some useful information. Most of the city's historical center is accessible only by residents. You will find specific signs to tell you where you can’t go, and there are cameras that will register cars entering limited traffic zones.

Parking is available all around the city. In most streets near the city center there is metered parking. Wherever you see blue lines you’ll need to find a parking meter to pay for the stay or you can use a service like EasyPark or MooneyGo, the available ones are marked on the parking meters. The fare is different depending on the city areas. Parking is usually free on Sundays and holidays and payment is due only in specific hours of the day (usually not during the night). The meter, if you pay directly with it, will give you a receipt you have to put in the car visible from the front.